LISTING OF CLAIMS

1.   (currently   amended)   A   voice   processing   system comprising:

    a task routing system; and

    a plurality of task servers connected to the task routing system through a data network, the task servers comprising a plurality of engines <u>in said task servers, said</u> <u>engines being</u> of a plurality of types for processing voice input; and

    a configuration file connected to the task routing system comprising a record of a configuration of sets of the plurality of engines and parameter settings for each type of engine,   wherein   the   task   routing   system   determines characteristics of the voice input and selects a set of the plurality of engines to process incoming voice input based on the determined characteristics of the voice input and on the types of engines in the configuration file.

2.   (previously presented) The voice processing system of claim 1, wherein the parameter settings for each type of engine differ from the parameter settings of other types of engines.

YOR920030391US1   **-2-**

3.   (original)   The voice processing system of claim 1, wherein the parameter settings comprise a plurality of grammar types.

4. (original)   The voice processing system of claim 1, wherein the parameter settings comprise a plurality of accuracy readings.

5. (original)   The voice processing system of claim 1, wherein the parameter settings comprise a plurality of acoustic models.

6.   (previously presented)   The voice processing system of claim 1, wherein the parameter settings comprise a plurality of model sizes.

7.   (original)   The voice processing system of claim 1, wherein the parameter settings comprise voice types.

8.   (original)   The voice processing system of claim 1, wherein the parameter settings comprise user population.

YOR920030391US1   -3-

9. (original) The voice processing system of claim 1, wherein the task routing system updates the parameter settings based on usage statistics.

10-18 (canceled)

19. (currently amended) A method for task routing comprising:

inputting a task comprising voice input with at least one input characteristic;

based on parameter settings in a configuration file, comprising a record of a configuration of sets of a plurality of engines and parameter settings, selecting and dynamically allocating a set of engines disposed in a plurality of task servers for processing voice input from a plurality of engines of a plurality of types, the selected set of engines being of a type to process voice input with said at least one input characteristic; and

assigning the task to the selected set of engines.

YOR920030391US1   -4-

20. (previously presented) The method of claim 19, wherein the parameter settings for each type of engine differ from the parameter settings of other types of engines.

21. (original)   The method of claim 19, wherein the parameter settings comprise a plurality of grammar types.

22. (original)   The method of claim 19, wherein the parameter settings comprise a plurality of accuracy readings.

23. (original)   The method of claim 19, wherein the parameter settings comprise a plurality of acoustic models.

24. (previously presented) The method of claim 19, wherein the parameter settings comprise a plurality of model sizes.

25. (original)   The method of claim 19, wherein the parameter settings comprise voice types.

26. (original)   The method of claim 19, wherein the parameter settings comprise user population.

YOR920030391US1   **-5-**

27. (original)   The method of claim 19, wherein the task routing system updates the parameter settings based on usage statistics.